

## SPECIALISTS IN ALARM MONITORING FOR THE SECURITY INDUSTRY

**The Monitoring Centre (TMC) is a wholesale alarm monitoring service.**

We are leaders in the alarm monitoring industry. We combine the latest technology with professionally trained staff to deliver the best wholesale alarm monitoring in the country!



Our team of highly trained, fully licensed personnel, is committed to maintaining long standing relationships with our clientele, ensuring that you, our customer, are provided with peace of mind 24 hours a day, all year round.

The Monitoring Centre features the highest quality of technologically advanced equipment in our quest to provide you, your family and business, with premium protection against today's ever changing environment.

Our premises has been constructed and fitted in accordance with Australian Standards AS2201. We have a computer driven back up generator and true on-line uninterrupted power supply (UPS) system to ensure continual electrical power at all times.

Monitoring is performed by proven hardware and locally backed software systems specifically written for the Australian Security Industry. The system is supported by fully duplicated digital receivers and data networks that include a RAID subsystem for 100% data availability and speed.

All our databases are secure and backed up every hour to separate hard drives on the network, with off site secured storage daily. Our hardware, software and method of backup exceed the requirements of Australian Standards.

We provide you with security, building lasting relationships based on superior service, courtesy and mutual trust, setting us clearly apart from our competitors.

Our dedicated team is on call to assist with any enquiries you may have regarding your monitoring and security. Please do not hesitate to call us with your queries.